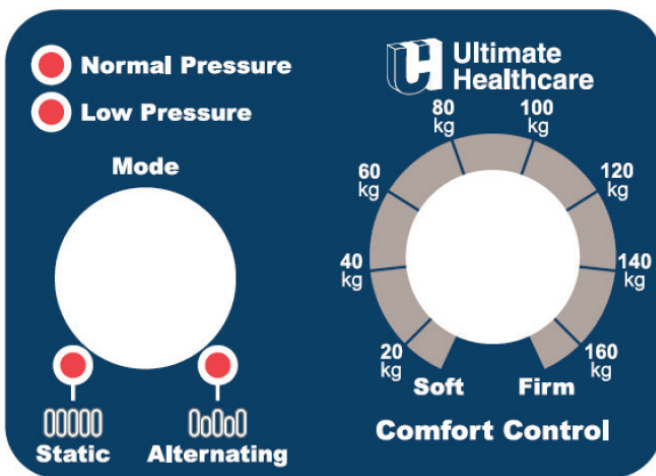


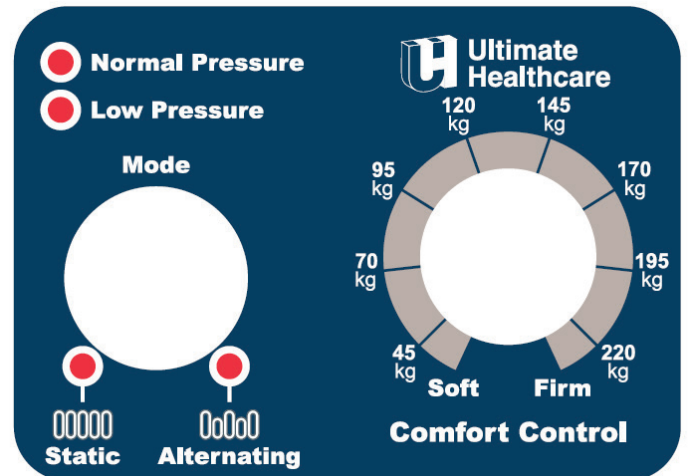
Viola II

Quick Reference Guide

This Quick Reference Guide (QRG) has been produced to assist users with only the functional aspects of the system. Please refer to the product User Manual for full instructions for use.



Viola II 17 x 17 (UPRA1717-2) control panel



Viola II 20 x 20 (UPRA2020-2) control panel

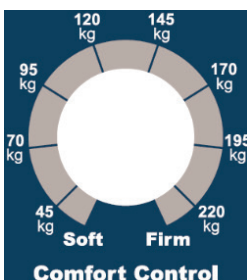
Alternating Mode

- **Alternating** mode is the default mode for the system. Within this mode the cushion will inflate and deflate in an alternating 1-in-2 cell cycle.
- Alternating cycle will continue at the selected cycle time until another mode is selected.

Static Mode

- Turning the **Mode** dial until the **Static** indicator illuminates puts the system into **Static** mode.
- **Static** mode will continue until another mode is selected.

Comfort Control



The comfort level adjustment dial allows adjustment of pressures within a safe pre-set range.

- When the dial is turned towards **Firm**, the output pressure will increase to provide a higher pressure output and thus increased support.
- When the dial is turned towards **Soft**, the output pressure will be decreased to provide a lower pressure output and thus increased comfort.



Transport Mode

Transport mode will maintain the cells in their present state for approximately 48 hours

- Simply disconnect air pipe connector and place the connector cover over it. The air pressures in the cushion will now equalise, but maintain a degree of comfort.
- It is important to restore the cushion as quickly as possible by reconnecting the supply tubes to the power unit.

Low Pressure Visual Alarm

- Upon detection of low pressure a Low Pressure indicator will illuminate orange.

Troubleshooting

(1) No lights on power unit

- Check the power unit is connected to the mains power supply and that the mains switch is turned ON.
- Check power unit for any blown fuses.

(2) Patient is bottoming out (without alarm being triggered)

- Pressure setting might be inadequate for the patient, adjust comfort level to **Firm** and wait for a few minutes for a better comfort level.

(3) The power unit is operating but cushion is not alternating

- Ensure that the mattress inflation process is complete.
- Check the power unit is connected to the mains power supply and that the mains switch is turned ON.
- Check power unit for any blown fuses.
- Check that Alternate indicator on control panel is illuminated.

If not, turn the Mode dial to begin Alternating mode.

4) Power Failure alarm indicator is flashing and sounding

- Check the power unit is connected to the mains power supply and that the mains switch is turned ON.